

## CDI Macedonia

### - Social Service portfolio –

#### What is social service?

**Social services** are a range of public services provided by the government, private, profit and non-profit organizations. These public services aim to create more effective organizations, build stronger communities, and promote equality and opportunity. Social services include the benefits and facilities such as education, food subsidies, health care, police, fire service, job training and subsidized housing, adoption, community management, policy research and lobbying.

#### Legal details

1. The CDI Macedonia is legal entity registered with Ministry of labor and social policy as organization that provides social services in Republic of Macedonia with number: 2349/9-10 from 15.02.2011
2. The social services are prescribed with the CDI statutes.
3. The social services are included in the CDI strategic plan.

#### Programs

##### I. Support for marginalized citizens

- Support for long term unemployed coming from low income families
- Training for unemployed within VET center URBAN VET
- Vocational education and training for unemployed people and impaired citizens(priority)

##### II. Social enterprise

- The CDI is functioning as social enterprise providing services hiring unemployed persons, especially unemployed young people, women from rural areas, people with fewer opportunities - Economic, social, cultural, geographic and health obstacles etc.

##### III. First aid

- First aid training and services for local citizens
- Capacity building for local grass root groups and organizations for emergency situations

##### IV. Volunteering

- The CDI in continuation works on recruitment and training of volunteers, their capacity building, and deployment in case of emergency/needs.

## **V. Community services and support in case of emergency**

- The CDI provides support in case of emergency by recruitment of volunteers in case of floods, and other natural disasters.

## **VI. Refugees**

- The CDI and its project partners have organized series of events and activities in order to provide initial support for integration of the refugees.
- Online Open Educational resources/platforms have been created in several languages to facilitate the integration of the refugees in new environment and to provide easier access for social services.

## **VII. Resource center**

- The CDI provides services for local action and community groups, training facilities and office space, as well as training resources.

## **VIII. Social inclusion for former prisoners**

The CDI deliver Vocational Education and Training for prisoners in Macedonia. Additional information available on request.

## **Cooperation with public institutions**

- Memorandum from cooperation signed for collaboration with municipal Hospital Tetovo for support of elderly people and first aid care.
- Protection and rescue directorate of the Republic of Macedonia – state public institution for civil protection in case of emergency

## **NETWORKS**

The CDI is a member of several networks:

### **IX. Competence center for social services**

- The CDI is a partner/member of the competence center established within the consortium led by ASB Austria

### **X. Samaritan international (<http://www.samaritan-international.eu>)**

- SAMARITAN INTERNATIONAL serves to coordinate the activities among each other, to develop new cross-border partnerships and represents the interests of its members towards the European Union. In particular with regard to questions of emergency care the member organizations also practically support the development to a united Europe.

- The members contribute their extensive experience in the field of social services, rescue services, first-aid training and humanitarian aid overseas to the common work. The cooperation is also to be strengthened in disaster prevention and the development of international civil protection systems.

#### XI. **Disability platform**

- Memorandum of understanding signed with Faculty of philosophy and High school for deaf and blind student in Skopje)
- Direct support to impaired persons (trainings, study visits, sport activities, policy level)

#### XII. **IRIS network** (<http://iris-see.eu>)

- CDI Macedonia is a member of the IRIS network which aim is:
  - Connecting different social services providers from the SEE region
  - Promoting the role of non-profit social service providers;
  - Providing to its members the most relevant information in the field of social inclusion, provision of social services, etc;
  - Offering to its members educational materials, specialized trainings, study tours, access to grants, exchange of knowledge;

#### XIII. **SOLIDAR network** (<http://www.solidar.org>)

SOLIDAR is a European network of Civil Society Organizations (CSOs) working to advance social justice in Europe and worldwide. With over 60 member organizations based in 29 countries (24 of which are EU countries), member organizations are national CSOs in Europe, as well as some non-EU and EU-wide organizations, working in one or more of our fields of activity.

#### XIV. **Social Firms Europe network** (<http://www.socialfirmseurope.org>)

To support and encourage the development of Social Firms and social co-operatives around Europe so that more people who currently face severe barriers to the labor market because of their disability or disadvantage can access employment.

<b>Donors:</b>
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The Social services activates have been supported by the following:

- ASB Germany
- ASB Austria
- European Union
- CDI Macedonia